

# OUR QUALITY POLICY

According to our mission, we extend quality to all of our services and digital products. We want to help companies hire the best professionals in a more flexible way, improving their productivity while helping millions of workers increase their employability, income and quality of life.

Jobandtalent keeps a Quality Management Service updated so we can ensure that every process, responsibilities and resources meet our client's satisfaction, succeed to our worker's expectations, keep full compliance with legal authorities and ensures continuous improvement of the business.

To achieve these goals, the Company's Management supports and applies the following rules governing the Quality System of the organization:

- Reviewing and improving the effectiveness of the Quality Management System.
- Analyzing the context of the organization in order to address the risks and embrace the opportunities arising from the analysis.
- Investing in continuous training and briefing of its executives to promote Quality in all their activities.
- Communicating the Quality Policy Principles to all the employees ensuring they are all understood and applied.
- Providing the necessary resources for the smooth, efficient and efficient operation of each division of the company.
- Monitoring and measures critical parameters and processes to ensure the quality of its services.
- Thriving for a better understanding of the client's necessities and expectations that allows the company to establish future strategic plans and goals.
- Working towards a digital transformation as a strategic opportunity, by introducing new technologies and adapting processes, improving the efficiency of the business in all areas.

The ongoing effort to continuously improve service and Quality Management System is a core concern of Jobandtalent and each of our employees.

The company has recognized the necessity of installing and operating an Integrated Quality Management System that fully complies with the requirements of ISO 9001:2015.

Juan Urdiales & Felipe Navío  
Co-CEOs of Jobandtalent